# ATTENTION!!!!

# SEMINOLE NATION TRIBAL MEMBERS "NEW TEXT ALERTS" CLOTHING PROGRAM

#### **TEXT ALERTS:**

- Log onto the website located on the back of your card
- Click on the "Alerts" tab
- Register your mobile phone number and an email address
- Click on each selection under "Alerts" and check an option. Enter 0.00 in the Threshold Amount
- For balance Inquiries; text the word "BAL" to 28542 (Two (2) free per month, then .20¢ ea. thereafter)
- For email only alerts, you must still enter a phone number, even if it is a landline.

https://www.consumercardaccess.com/Seminole Nation

**CLOTHING CARD BALANCE BY PHONE:** 

SEMINOLE NATION JUDGMENT FUND OFFICE

405-382-0549

MONDAY - FRIDAY 8:00 AM - 5:00 PM

Text alerts are active and ready to use. Here are some **examples** of what your cardholders will see.

1. This is the welcome message that cardholders will receive when first enrolling

Txt Msg banking active on your card for Seminole Nation of Oklahoma,
Txt help for support,
Stop to cancel Msg & Date rates may apply.

2. This is the message when clothing card has been funded:

The amount of \$10.00 has been added to your Seminole Nation Clothing Card ending in 0311

3. This is a message that cardholders will get for declined transactions. <u>Example</u>: blocked merchant

Card ending in <u>0311</u> was declined for <u>Blocked Merchant</u>

# OTHER EXAMPLES OF DECLINED TRANSACTIONS:

#### Add funds:

The amount of \$[Dollar amount] has been added to your Seminole Nation Clothing card ending in [Last four of card number]
Invalid PIN:

# \*ALL PURCHASES MUST BE SWIPED AS "CREDIT ONLY"\*

Card ending in [Last four of card number] does not have a PIN

#### Insufficient funds:

Card ending in [Last four of card number] was declined for [Declined reason]

# Invalid Exp. Date:

Card ending in [Last four of card number] was declined for [Declined reason]

# Card lost/stolen:

Card ending in [Last four of card number] was declined for [Declined reason]

#### **Blocked Merchant:**

Card ending in [Last four of card number] was declined for [Declined reason]

#### **Invalid CVV:**

Card ending in [Last four of card number] was declined for [Declined reason]

## Closed Card:

Card ending in [Last four of card number] was declined for [Declined reason]

#### Card not valid for debit:

Card ending in [Last four of card number] was declined for [Declined reason]

# **Expired Card:**

Card ending in [Last four of card number] was declined for [Declined reason]

# Gas Pumps not allowed:

Card ending in [Last four of card number] was declined for [Declined reason]

# Exceeded Tran. Attempts:

Card ending in [Last four of card number] was declined for [Declined reason]



## In the website:

https://www.consumercardaccess.com/SeminoleNation enter Card number, Card Security Code and the code as it appears in the box. Click Log In.

Log In	
	En Español
Card Number	
Card Security Code	
<b>rewyd</b> Enter the code as it a	ppears in the shaded area.
browser, you may not information you need	the use of pop-up windows dditional information. If you ker software with your to be able to view all of the . If you want to be able to , please disable your pop-up
	→ Log In





# Click on Alerts on the left-hand side

Card Number \*\*\*\*\*\*\*\*\*4847

Balance Last Login \$.00 06/26/2018 11:00 CDT

Card Information

Card Activity

Statement

Alerts

Cardholder Information

SEMINOLE NATION 2007 W. WRANGLER BLVD

SEMINOLE, OK 74868 USA

**Contact Information** 

Email Address

Home Phone 000-000-0000 Business Phone 405-382-0549

**Card Information** 

Expiration Date 02/28/2021 Last Used 10/14/2017

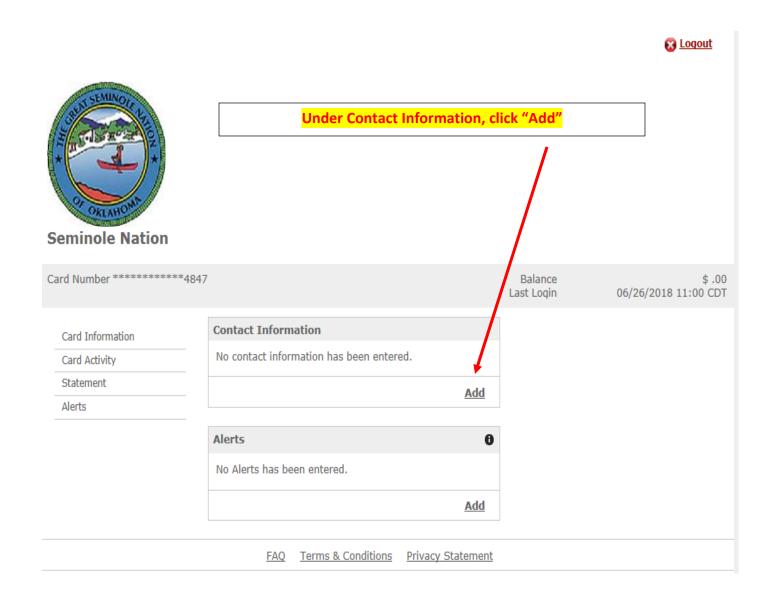
FAQ Terms & Conditions Privacy Statement





# **Check the Terms & Conditions box, click Continue**

Card Number ********48	347	Balance Last Login	\$ .00 06/26/2018 11:00 CDT
Card Information	Alerts		
Card Activity	☑ I agree with the <u>Terms &amp; Conditions</u> associated with		
Statement	this program.		
Alerts	Continue		
Statement	this program.		



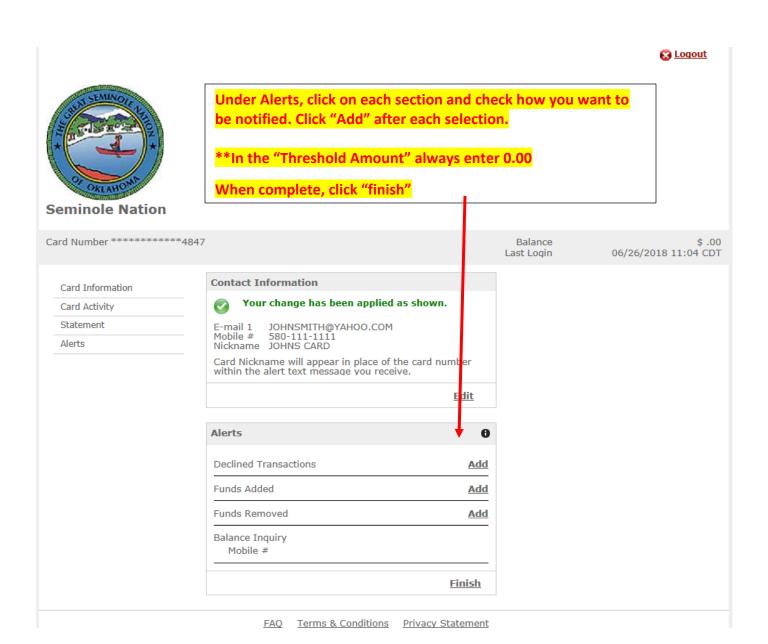




Enter an email address, mobile number and nickname. Click submit

Card Number **********484	7	Balance Last Login	\$.00 06/26/2018 11:00 CDT
Card Information Card Activity Statement Alerts	Contact Information  Please enter your contact information which will be used when notifying you based on the alerts you select.  E-mail 1		
	EAO Terms & Conditions Privacy Statement		

For email only alerts, you must still enter a phone number, even if it is a landline.



#### TYPES OF ALERTS:

For <u>email only alerts</u>, <u>you must still enter a phone number, even if it is a landline.</u>

Funds Added X	
E-mail 1 ☐  Mobile # ✓  Threshold Amount .00  * Minimum \$0	
Cancel Update **	In the "Threshold Amount" always enter 0.00
Will notify reason card was declined:	
Declined Transactions X	
E-mail 1 ☐ Mobile # ☑	
Cancel Add	
Will notify when funds have been removed from	om card
Funds Removed X	
E-mail 1 ☐  Mobile # ☑  Threshold Amount  0.00  * Minimum \$0	

Cancel Add

\*\*In the "Threshold Amount" always enter 0.00